



3613 LUCIUS ROAD. • COLUMBIA, SC • 29201

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Central Midlands Regional Transit Authority

SERVICE COMMITTEE AGENDA

Wednesday, February 13, 2019

12:00 p.m.

3613 Lucius Road, Columbia, SC, 29201

Conference Room A (Large) - 2nd Floor

Prior to entering the meeting, please turn all electronic devices (cell phones, pagers, etc.) to a silent, vibrate or off position.

Derrick Huggins, Chair (City of Columbia)

Lill Mood (Lexington County)

John Furgess (Richland County Delegation)

Ron Anderson (City of Columbia)

Carolyn Gleaton (City of Columbia)

Joyce Dickerson (Richland County)

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1. CALL TO ORDER
 2. DETERMINATION OF QUORUM
 3. ADOPTION OF AGENDA
 4. MINUTES FROM JANUARY 9, 2019 MEETING Pages 3-6
 5. MATTERS REFERRED FROM THE BOARD OF DIRECTORS (John Andoh) Page 7
 6. OLD BUSINESS (John Andoh)
 7. NEW BUSINESS (John Andoh) Page (handout)
 - A. Bus Shelter Implementation Plan For Next Three to Five Years
 - B. On Time Performance Concerns
 8. INFORMATION ITEMS Pages 8-10
 - A. Ridership Report (Luis Ortiz Sánchez)
 - B. Transdev Report (Alan Bristol) handout
 9. LEGAL/CONTRACTUAL/PERSONNEL (may require executive session)
 10. ADJOURN

All items on this agenda are subject to action being taken by the Committee. Agenda order is subject to change.

GENERAL INFORMATION ABOUT BOARD COMMITTEE MEETINGS: The COMET will make all reasonable accommodations for persons with disabilities to participate in this meeting. Upon request to the Administrative Coordinator, The COMET will provide agenda materials in appropriate alternative formats, or disability-related modification or accommodation, including auxiliary aids or services, to enable individuals with disabilities to participate in public meetings. Requests should be sent to The COMET by mail at 3613 Lucius Road, Columbia, SC 29201, by fax at (803) 255-7113, or by e-mail to info@catchthecomet.org. For language assistance, interpreter services, please contact (803) 255-7133, 711 through the Relay Service. Para información en Español, por favor llame al (803) 255-7133.

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Upcoming Meeting Dates:

Board of Directors Meeting

Wednesday, February 27, 2019, 3:00 p.m.

Lowell C. Spires, Jr. Regional Transit Facility - 3613 Lucius Road, Columbia, Conference Room A.



*The COMET Board Meeting minutes are prepared and presented in **summary form**, audio recordings of the meetings are on file at The COMET and are part of the approved minutes. If you would like to hear the recording from the meeting, please contact Pamela C. Canty at pamela.canty@catchthecomet.org.*

*Per SC Code of Laws, Title 30, Chapter 4, Section 30-4-80 - All public bodies shall notify persons or organizations, local news media, or such other news media as may request notification of the times, dates, places, and agenda of all public meetings, whether scheduled, rescheduled, or called, and the efforts made to comply with this requirement must be noted in the minutes of the meetings. **The COMET complied with the notification of this meeting on January 04, 2019.***

**The Central Midlands Regional Transit Authority Service Committee
Wednesday, January 09, 2019 -12:00 P.M.
3613 Lucius Road, Columbia, SC 29201 - Conference Room A**

Members Present:

Ron Anderson
Lil Mood
Carolyn Gleaton
Derrick Huggins, Chair
John V. Furgess, Sr.
Joyce Dickerson

Guests Present:

Katherine Cason, Lexington County
Larry Livingston, TCS Consultant
Jackie E. Bowers, Transdev Operations Manager

Absent Committee Members:

None

**Indicates participation by phone.*

COMET Staff Present

John Andoh, Executive Director/CEO
Michelle Ransom, Grants & Procurement Manager
Luis Ortiz, Transportation Planner II & Data Analyst
Arlene Prince, Compliance & Civil Rights Officer
Samuel Scheib, Director of Planning & Development
Brittany Higgins, Travel Trainer

Pamela Canty, Administrative Coordinator

1. CALL TO ORDER

Mr. Ron Anderson called the meeting to order at 12:00 p.m.



2. DETERMINATION OF QUORUM

A quorum was present at the opening of the meeting.

3. ADOPTION OF AGENDA

Motion:

A motion was made by Ms. Mood and seconded by Mrs. Dickerson to adopt the agenda as presented.

Approve: Anderson, Mood, Gleaton, Furgess, Dickerson

Absent: Huggins

Motion passed unanimously.

4. ADOPT MINUTES FROM NOVEMBER 2018 MEETING

Motion:

A motion was made by Mr. Furgess and seconded by Ms. Gleaton to adopt the minutes from the November 14, 2018 meeting as presented.

Approve: Anderson, Mood, Gleaton, Furgess

Absent: Huggins

Motion passed unanimously.

5. MATTERS REFERRED FROM THE BOARD OF DIRECTORS

- Discuss Previous Motions from March 2017 to Present

Mr. Andoh referred to page 9 of the packet and updated the committee on remaining motions currently being worked on.

Mr. Huggins arrived.

6. OLD BUSINESS (John Andoh)

- Service Equity in Richland and Lexington Counties

Mr. Andoh discussed Service Equity in Richland and Lexington Counties as explained on page 10-12 of the packet. He referred to pages 13-18 for a better understanding of his research.

Mr. Andoh stated the committee would need to determine how The COMET provides service to each of the jurisdictions. He would like the committee to take into consideration, the need going forward for service planning. We have funding. Our funding is the federal funds, allocated generally by population and population density. There is also the local funding that is needed to match federal funds. Also, local funds are needed to provide services in general. They take into consideration sales tax, hospitality tax, and any miscellaneous funds that those counties are willing to provide.



Some other factors that need to be taken into consideration as we cost allocate routes, are route miles and route maps. In the attachment, on page 20, he stated is a Table called Route Allocation FY 18-19 for their review.

Motion:

A motion was made by Mr. Anderson and seconded by Ms. Mood to recommend to the Board of Directors that we develop a Service Equity Policy that discusses how we are going to start distributing services on an equitable basis to jurisdictions.

Approve: Anderson, Mood, Gleaton, Huggins, Furgess, Dickerson

Absent: None

Motion passed unanimously.

- Bus Stops and Shelters Discussion

Mr. Andoh discussed Bus Stop and Shelters. He referred to pages 20-25 of the packet.

Mr. Huggins recommended that staff, in conjunction with Chernoff Newman, design and distribute umbrellas to the riders/community with a PSA advertisement to say, " Help us get bus shelters!"

Mr. Anderson stated he wanted a larger, more concrete number, with a long-range plan on how to secure 160 shelters.

Motion:

A motion was made by Mr. Anderson and seconded by Ms. Dickerson for staff to develop a plan (to be creative and think outside the box) that between 3-5 years that they deliver and install 160 shelters.

Approve: Anderson, Mood, Gleaton, Huggins, Furgess, Dickerson

Absent: None

Motion passed unanimously.

Mr. Huggins left the meeting.

7. NEW BUSINESS (John Andoh)

- Night Time Service

Mr. Andoh discussed Night Time Service. He referred to pages 37-39 of the packet. To test the potential for evening service, The COMET has entered into a contract with Uber and Lyft to provide COMET @ Night under COMET on the Go which was approved by the Board of Directors.

Information only. No action was taken on this matter.



8. LEGAL/CONTRACTUAL/PERSONNEL (may require executive session)

There were no Legal/Contractual/Personnel matters.

9. ADJOURN

Motion:

A motion was made by Ms. Mood and seconded by Ms. Gleaton to adjourn.

Approve: Anderson, Mood, Gleaton, Furgess, Dickerson

Absent: Huggins

Motion passed unanimously.

This meeting adjourned at 1:30 p.m.

CENTRAL MIDLANDS REGIONAL TRANSIT AUTHORITY

Adopted this ____1/9_____, 2019, Agenda Item __4__

Prepared by:

Pamela C. Canty, Administrative Coordinator

Approved by:

Andy Smith, Secretary

| Motion | Committee | Status | Next Steps | Open or Closed | Completion Date |
|--|-----------|---|-----------------------|----------------|-----------------|
| 20-Dec-17 | | | | | |
| Motion to direct staff and Service Committee to develop a long-term service plan primarily in Richland County | Service | Staff received approved by CMCOG to prepare a Short Range Transit Plan which will update the 2010 Comprehensive Operational Analysis. This will be started in FY 2019. | RFP has been released | Open | |
| Motion to direct staff and Service Committee to work with SCDOT to develop a plan for Park and Ride Service, as an alternative plan primarily along the I-26 corridor for the 10-year construction period designated for the Carolina Crossroads project | Service | Awaiting next steps with CMCOG. Staff met with Carolina Crossroads Project and provided feedback about Transit Signal Priority, park and ride lots, bus stop enhancements, HOV lanes, buses on shoulders and mitigation funding for buses and service for routes in the corridor. | RFP has been released | Open | |
| 28-Nov-18 | | | | | |
| Soda Cap Connector Marketing Plan | Service | Discussion to occur in April 2019 | | Open | |
| Develop Streetscape Plan for Harden & Taylor Streets, plus SuperStop | Service | Discussion to occur in April 2019 | | Open | |
| 23-Jan-19 | | | | | |
| Develop a 3-5 year Bus Shelter Plan | Service | Plan to be presented at February 2019 Meeting | | Open | |
| Develop a Service Equity Policy | Service | Policy to be presented at March 2019 Meeting | | Open | |

Ridership Report

| December | | 2017 | | 2018 | | | Difference from Previous Year | | |
|------------------------------|---|----------------|---|----------------|---|-----------------------|-------------------------------|-----------|------------|
| Route | Description | Boardings | Boardings per vehicle hour | Boardings | Boardings Per hour or Trip (Efficiency) | Subsidy per passenger | Farebox Recovery Ratio | Boardings | Efficiency |
| Systemwide totals | All Boardings Total | 208,830 | | 205,798 | | | | -3,032 | |
| | Fixed-Route Total | 203,383 | 12.8 | 196,797 | 12.3 | \$ 4.77 | 18.2% | -6,586 | -0.6 |
| | Weekday Service | 164,575 | 12.5 | 155,226 | 13.1 | \$ 4.42 | 19.4% | -9,349 | 0.6 |
| | Saturday Service | 22,614 | 16.1 | 26,004 | 10.7 | \$ 5.64 | 15.8% | 3,390 | -5.4 |
| | Sunday Service | 16,194 | 9.8 | 15,567 | 9.0 | \$ 6.88 | 13.4% | -627 | -0.8 |
| | DART | 5,447 | 2.41 | 5,575 | 2.3 | \$ 36.77 | 13.3% | 128 | -0.2 |
| Special Services | Gamecock Express | | - | 2,123 | 17.0 | | | | |
| | Proterra Electric Vehicle | | | 820 | | | | | |
| | Famously Hot New Year | | | 483 | 6.6 | | | | |
| Weather | ⚡ Ave high 60°; Ave low 39°; Ave temp 50°. ⬆️ 9 days of rain (3.3 inches) | | ⚡ Ave high 65°; Ave low 38°; Ave temp 49°. ⬆️ 13 days of rain (6.71 inches) | | | | | | |
| Events and Occurances | Christmas Day (no service), Famously Hot New Year (FHNY) | | USC home game (12/1), Christmas Eve (Saturday service), Christmas Day (no service), New Year's Eve (FHNY) | | | | | | |
| Service weekdays | | 20 | | 19 | | | | | |
| Service Saturdays | | 5 | | 6 | | | | | |
| Service Sundays | | 5 | | 5 | | | | | |
| Average weekday boardings | | 8,229 | | 8,170 | | | | ▼ -59 | |
| Average Saturday | | 4,523 | | 4,334 | | | | ▼ -189 | |
| Average Sunday boardings | | 3,239 | | 3,113 | | | | ▼ -125 | |

KEY **No Data (Not in service)** Not to standard <66% of Standard >133% of Standard

Monday through Friday

| Corridor | | | | ≥18 | ≤\$3 | ≥20% | Boardings | Efficiency | |
|----------|--------------|--------|------|--------|------|--------|-----------|------------|--------|
| 101 | North Main | 17,050 | 24.0 | 16,961 | 23.0 | \$2.05 | 34.1% | ▼ -89 | ▼ -1.0 |
| 201 | Rosewood | 6,378 | 9.0 | 5,259 | 11.7 | \$5.06 | 17.3% | ▼ -1,119 | ▲ 2.7 |
| 301 | Farrow | 9,391 | 13.0 | 10,316 | 18.1 | \$2.90 | 26.8% | ▲ 925 | ▲ 5.1 |
| 401 | Devine | 14,502 | 20.0 | 11,867 | 18.9 | \$2.72 | 28.1% | ▼ -2,635 | ▼ -1.1 |
| 501 | Two Notch | 13,908 | 20.0 | 12,210 | 21.1 | \$2.33 | 31.3% | ▼ -1,698 | ▲ 1.1 |
| 601 | Shop Road | 8,688 | 12.0 | 7,829 | 14.9 | \$3.74 | 22.1% | ▼ -859 | ▲ 2.9 |
| 701 | Forest Drive | | | 14,371 | 22.8 | \$2.07 | 33.9% | ▲ 14,371 | ▲ 22.8 |
| 15 | Forest Drive | 18,939 | 18.0 | | | | | | |
| 801 | Broad River | | | 14,019 | 20.9 | \$2.36 | 31.1% | ▲ 14,019 | ▲ 20.9 |
| 34 | Broad River | 13,170 | 18.0 | | | | | | |

| Local | | | | ≥12 | ≤\$5 | ≥15% | Boardings | Efficiency | |
|---------|------------------------|-------|------|-------|------|--------|-----------|------------|---------|
| Rt. 6 | Eau Claire | 4,475 | 15.0 | 4,199 | 15.2 | \$3.64 | 22.6% | | |
| Rt. 11 | Fairfield | 5,591 | 16.0 | 3,698 | 8.6 | \$7.30 | 12.7% | ▼ -1,893 | ▼ -7.4 |
| Rt. 12 | Edgewood | 5,940 | 20.0 | 5,516 | 21.0 | \$2.34 | 31.2% | ▼ -424 | ▲ 1.0 |
| Rt. 26 | West Columbia | 3,418 | 46.0 | 1,366 | 8.7 | \$7.18 | 12.9% | ▼ -2,052 | ▼ -37.3 |
| Rt. 28 | Airport | 1,464 | 12.0 | 5,212 | 29.0 | \$1.40 | 43.1% | ▲ 3,748 | ▲ 17.0 |
| Rt. 42 | Millwood Ave | 4,506 | 15.0 | 4,155 | 15.3 | \$3.63 | 22.7% | ▼ -351 | ▲ 0.3 |
| Rt. 45 | Leesburg-Hazelwood | 8,019 | 21.0 | 8,145 | 17.2 | \$3.11 | 25.5% | ▲ 126 | ▼ -3.8 |
| Rt. 55 | Sandhills | 2,382 | 7.0 | 3,387 | 10.8 | \$5.54 | 16.1% | ▲ 1,005 | ▲ 3.8 |
| Rt. 75 | Decker-Parklane | | | 3,706 | 8.5 | \$7.37 | 12.6% | ▲ 3,706 | ▲ 8.5 |
| Rt. 84 | Bush River/St. Andrews | | | 4,150 | 14.3 | \$3.96 | 21.2% | ▲ 4,150 | ▲ 14.3 |
| Rt. 34b | St. Andrews | 6,714 | 19.0 | | | | | | |
| Rt. 88 | Beltline Crosstown | 2,123 | 8.0 | 2,210 | 7.0 | \$9.09 | 10.5% | ▲ 87 | ▼ -1.0 |

| Connector/Shuttle | | | | ≥8 | ≤\$8 | ≥10% | Boardings | Efficiency | |
|-------------------|----------------------------|-------|------|-------|------|---------|-----------|------------|--------|
| Rt. 1 | Soda Cap 1 | 1,271 | 5.0 | 1,138 | 4.3 | \$15.42 | | ▼ -133 | ▼ -0.6 |
| Rt. 2 | Soda Cap 2 | 836 | 3.3 | 737 | 2.8 | \$24.38 | | ▼ -99 | ▼ -0.5 |
| Rt. 3 | Soda Cap 3 | | | | | | | 0 | 0.0 |
| Rt. 5 | Fort Jackson Special | 404 | 3.0 | | | | | | |
| Rt. 22 | Harden | 1,091 | 4.0 | 728 | 3.1 | \$21.77 | 4.7% | ▼ -363 | ▼ -0.9 |
| Rt. 32 | North Main - Hard Scrabble | 3,689 | 12.0 | 2,713 | 9.9 | \$6.15 | 14.7% | ▼ -976 | ▼ -2.1 |
| Rt. 57L | Killian-Clemson Local | | | 729 | 3.1 | \$22.02 | 4.6% | ▲ 729 | ▲ 3.1 |
| Rt. 63 | Bluff | 1,702 | 3.0 | 92 | 1.9 | \$37.38 | 2.8% | ▼ -1,610 | ▼ -1.1 |

| December | | 2017 | | 2018 | | | | Difference from Previous Year | |
|-----------------------------|----------------------------|-----------|----------------------------|-----------|---|-----------------------|------------------------|-------------------------------|-------------------|
| Route | Description | Boardings | Boardings per vehicle hour | Boardings | Boardings Per hour or Trip [Efficiency] | Subsidy per passenger | Farebox Recovery Ratio | Boardings | Efficiency |
| Rt. 74 (frm. 1) | Harrison-Trenholm | 1,692 | 13.0 | 1,143 | 7.0 | \$9.17 | 10.4% | -549 | -6.0 |
| Rt. 76 | Fort Jackson | | | 388 | 2.8 | \$24.18 | 4.2% | 388 | 2.8 |
| Rt. 77 | Polo Road | | | 948 | 4.9 | \$13.60 | 7.2% | 948 | 4.9 |
| Rt. 83L | St. Andrews Local | | | 1,310 | 5.1 | \$12.85 | 7.6% | 1,310 | 5.1 |
| Rural | | | | | ≥5 | ≤\$12 | ≥10% | Boardings | Efficiency |
| Rt. 46 | Lower Richland Blvd | 2,009 | 7.0 | 1,632 | 6.2 | \$10.44 | 9.2% | -377 | -0.8 |
| Rt. 47 | Eastover | 2,113 | 6.0 | 2,332 | 7.4 | \$8.59 | 11.0% | 219 | 1.4 |
| Rt. 97 | | | | | | | | | |
| Express | | | | | ≥10/trip | ≤\$5 | ≥15% | Boardings | Efficiency |
| Rt. 44X | | | | | | | | | |
| Rt. 52X | Blythewood Express | 464 | 4.0 | 176 | 1.0 | \$67.96 | 1.5% | -288 | -3.0 |
| Rt. 53X | Killian Road Express | | | 623 | 2.5 | \$27.43 | 3.7% | 623 | 2.5 |
| Rt. 82X | Harbison Express | | | 833 | 3.4 | \$19.92 | 5.1% | 833 | 3.4 |
| Rt. 92X | 12th Street Ext. Express | | | | | | | 0 | 0.0 |
| Rt. 93X | | | | | | | | 0 | 0.0 |
| Demand Response/Flex | | | | | ≥3 | ≤\$30 | ≥10% | Boardings | Efficiency |
| Route 13 | Northeast Flex | - | 0.0 | | | | 0.0% | 0 | 0.0 |
| Rt. 31 | Denny Terrace | 2,233 | 12.0 | 853 | 4.0 | \$16.93 | 5.9% | -1,380 | -8.0 |
| Rt. 62 | Hopkins | 413 | 1.0 | 275 | 0.8 | \$87.53 | 1.2% | -138 | -0.2 |
| DART | ADA Paratransit | | | 4,929 | 2.2 | \$36.99 | 12.8% | 4,929 | 2.2 |
| Saturday | | | | | | | | | |
| Corridor | | | | | ≥18 | ≤\$3 | ≥20% | Boardings | Efficiency |
| 101 | North Main | 2,367 | 37.2 | 3,154 | 19.3 | \$2.65 | 28.6% | 787 | -17.9 |
| 201 | Rosewood | 675 | 11.1 | 736 | 9.2 | \$6.70 | 13.7% | 61 | -1.9 |
| 301 | Farrow | 1,036 | 18.1 | 1,345 | 16.3 | \$3.32 | 24.2% | 309 | -1.8 |
| 401 | Devine | 1,589 | 26.1 | 1,796 | 19.6 | \$2.59 | 29.1% | 207 | -6.5 |
| 501 | Two Notch | 1,812 | 29.8 | 2,582 | 28.1 | \$1.48 | 41.7% | 770 | -1.7 |
| 601 | Shop Road | 1,119 | 11.0 | 862 | 6.8 | \$9.42 | 10.1% | -257 | -4.1 |
| 701 | Forest Drive | | | 2,924 | 30.6 | \$1.28 | 45.3% | 2,924 | 30.6 |
| 15 | | 2,476 | 26.1 | | | | | | |
| 801 | Broad River | | | 3,016 | 15.6 | \$3.52 | 23.2% | 3,016 | 15.6 |
| 34 | | 2,945 | 24.1 | | | | | | |
| Local | | | | | ≥12 | ≤\$5 | ≥15% | Boardings | Efficiency |
| Rt. 6 | Eau Claire | 196 | 4.71 | 625 | 8.3 | \$7.54 | 12.3% | | |
| Rt. 11 | Fairfield | 917 | 15.1 | 754 | 6.2 | \$10.48 | 9.2% | -163 | -8.9 |
| Rt. 12 | Edgewood | 1,163 | 22.4 | 1,587 | 18.0 | \$2.93 | 26.6% | 424 | -4.4 |
| Rt. 26 | West Columbia | | | | | | | | |
| Rt. 28 | Airport | | | | | | | | |
| Rt. 42 | Millwood Ave | 957 | 18.1 | 1,060 | 13.3 | \$4.34 | 19.7% | 103 | -4.9 |
| Rt. 45 | Leesburg-Hazelwood | 1,332 | 22.5 | 1,536 | 17.7 | \$2.99 | 26.2% | 204 | -4.8 |
| Rt. 55 | Sandhills | 821 | 15.1 | 700 | 8.1 | \$7.80 | 12.0% | -121 | -7.0 |
| Rt. 75 | Decker-Parklane | | | 509 | 6.0 | \$10.86 | 8.9% | 509 | 6.0 |
| Rt. 84 | Bush River/St. Andrews | | | 626 | 8.0 | \$7.90 | 11.8% | 626 | 8.0 |
| Rt. 34b | Bush River | 757 | 13.7 | | | | | | |
| Rt. 88 | Beltline Crosstown | 353 | 6.5 | | | | | -353 | -6.5 |
| Connector/Shuttle | | | | | ≥8 | ≤\$8 | ≥10% | Boardings | Efficiency |
| Rt. 1 | Soda Cap 1 | 303 | 4.7 | 245 | 2.3 | \$29.55 | | -58 | -2.4 |
| Rt. 2 | Soda Cap 2 | 162 | 2.5 | 232 | 2.2 | \$31.27 | | 70 | -0.3 |
| Rt. 3 | Soda Cap 3 | | | | | | | | |
| Rt. 5 | Fort Jackson Special | 404 | 13.6 | | | | | | |
| Rt. 22 | Harden | 149 | 4.0 | 118 | 2.4 | \$28.86 | 3.5% | -31 | -1.6 |
| Rt. 32 | North Main - Hard Scrabble | 684 | 10.9 | 578 | 6.7 | \$9.63 | 9.9% | -106 | -4.2 |
| Rt. 57L | Killian-Clemson Local | | | 127 | 1.7 | \$41.89 | 2.5% | 127 | 1.7 |
| Rt. 76 | Fort Jackson | | | 182 | 4.4 | \$15.23 | 6.5% | 182 | 4.4 |
| Rt. 77 | Polo Road | | | 49 | 1.2 | \$56.80 | 1.8% | 49 | 1.2 |
| Rt. 83L | St. Andrews Local | | | 284 | 4.2 | \$16.18 | 6.2% | 284 | 4.2 |
| Express | | | | | ≥10/trip | ≤\$5 | ≥15% | Boardings | Efficiency |
| Rt. 82X | Harbison Express | | | 254 | 3.3 | \$20.67 | 4.9% | 254 | 3.3 |
| Rt. 92X | | | | | | | | | |
| Demand Response/Flex | | | | | ≥3 | ≤\$30 | ≥10% | Boardings | Efficiency |
| Rt. 31 | Denny Terrace | 397 | 10.8 | 123 | 2.3 | \$29.42 | 3.5% | -274 | -8.4 |
| DART | ADA Paratransit | | 0.0 | 323 | 3.4 | \$24.10 | 13.4% | 323 | 3.4 |
| Sunday | | | | | | | | | |
| Corridor | | | | | ≥18 | ≤\$3 | ≥20% | Boardings | Efficiency |

| December | | 2017 | | 2018 | | | | Difference from Previous Year | |
|-----------------------------|----------------------------|-----------|----------------------------|-----------|------------------|-----------------------|----------------|-------------------------------|-------------------|
| Route | Description | Boardings | Boardings per vehicle hour | Boardings | Boardings | Subsidy per passenger | Farebox | Boardings | Efficiency |
| | | | | | Per hour or Trip | | Recovery Ratio | | |
| 101 | North Main | 1,754 | 22.1 | 1,897 | 13.9 | \$4.08 | 20.7% | ▲ 143 | ▼ -8.1 |
| 201 | Rosewood | 574 | 7.6 | 294 | 4.4 | \$15.12 | 6.6% | ▼ -280 | ▼ -3.1 |
| 301 | Farrow | 596 | 8.3 | 679 | 10.5 | \$5.76 | 15.6% | ▲ 83 | ▲ 2.2 |
| 401 | Devine | 1,179 | 15.5 | 1,078 | 14.1 | \$4.01 | 20.9% | ▼ -101 | ▼ -1.4 |
| 501 | Two Notch | 1,184 | 15.6 | 1,643 | 21.5 | \$2.27 | 31.9% | ▲ 459 | ▲ 5.9 |
| 601 | Shop Road | 799 | 6.3 | 841 | 8.0 | \$7.89 | 11.9% | ▲ 42 | ▲ 1.7 |
| 701 | Forest Drive | | | 1,640 | 20.6 | \$2.42 | 30.5% | ▲ 1,640 | ▲ 20.6 |
| 15 | | 1,808 | 15.3 | | | | | | |
| 801 | Broad River | | | 1,791 | 11.1 | \$5.37 | 16.5% | ▲ 1,791 | ▲ 11.1 |
| 34 | Broad River | 2,328 | 15.2 | | | | | | |
| Local | | | | | ≥12 | ≤\$5 | ≥15% | Boardings | Efficiency |
| Rt. 6 | Eau Claire | 202 | 3.9 | 381 | 6.1 | \$10.70 | 9.0% | | |
| Rt. 11 | Fairfield | 636 | 8.4 | 470 | 4.6 | \$14.37 | 6.9% | ▼ -166 | ▼ -3.7 |
| Rt. 12 | Edgewood | 839 | 12.9 | 902 | 11.7 | \$5.08 | 17.3% | ▲ 63 | ▲ -1.3 |
| Rt. 42 | Millwood Ave | 750 | 11.4 | 634 | 9.5 | \$6.46 | 14.1% | ▼ -116 | ▼ -1.8 |
| Rt. 45 | Leesburg-Hazelwood | 984 | 13.3 | 719 | 9.9 | \$6.16 | 14.7% | ▼ -265 | ▼ -3.4 |
| Rt. 55 | Sandhills | 571 | 8.4 | 487 | 6.7 | \$9.55 | 10.0% | ▼ -84 | ▼ -1.7 |
| Rt. 75 | Decker-Parklane | | | 382 | 5.4 | \$12.18 | 8.0% | ▲ 382 | ▲ 5.4 |
| Rt. 84 | Bush River/St. Andrews | | | 526 | 8.1 | \$7.83 | 11.9% | ▲ 526 | ▲ 8.1 |
| Rt. 34b | Bush River | 409 | 5.9 | | | | | | |
| Rt. 88 | Beltline Crosstown | 284 | 4.2 | | | | | ▼ -284 | ▼ -4.2 |
| Connector/Shuttle | | | | | ≥8 | ≤\$8 | ≥10% | Boardings | Efficiency |
| Rt. 1 | Soda Cap 1 | | | | | | | ▲ 0 | ▲ 0.0 |
| Rt. 2 | Soda Cap 2 | | | | | | | ▲ 0 | ▲ 0.0 |
| Rt. 3 | Soda Cap 3 | | | | | | | ▲ 0 | ▲ 0.0 |
| Rt. 5 | Fort Jackson Special | 264 | 7.1 | | | | | | |
| Rt. 22 | Harden | 99 | 1.3 | 75 | 1.8 | \$38.18 | 2.7% | ▼ -24 | ▲ 0.5 |
| Rt. 32 | North Main - Hard Scrabble | 663 | 8.4 | 453 | 6.3 | \$10.30 | 9.3% | ▼ -210 | ▼ -2.1 |
| Rt. 76 | Fort Jackson | | | 116 | 3.4 | \$20.23 | 5.0% | ▲ 116 | ▲ 3.4 |
| Rt. 77 | Polo Road | | | 8 | 0.2 | \$294.29 | 0.4% | ▲ 8 | ▲ 0.2 |
| Rt. 83L | St. Andrews Local | | | 193 | 3.4 | \$20.08 | 5.0% | ▲ 193 | ▲ 3.4 |
| Express | | | | | ≥10/trip | ≤\$5 | ≥15% | Boardings | Efficiency |
| Rt. 82X | Harbison Express | | | 301 | 4.7 | \$14.22 | 6.9% | ▲ 301 | ▲ 4.7 |
| Rt. 92X | | | | | | | | ▲ 0 | ▲ 0.0 |
| Demand Response/Flex | | | | | ≥3 | ≤\$30 | ≥10% | Boardings | Efficiency |
| Rt. 31 | Denny Terrace | 271 | 5.9 | 57 | 1.7 | \$39.99 | 2.6% | ▼ -214 | ▼ -4.1 |
| DART | ADA Paratransit | | 0.0 | 323 | 1.9 | \$46.00 | 25.2% | ▲ 323 | ▲ 1.9 |